

EUHOMY

Live the *cool life*



SCAN HERE to activate your warranty
and become part of the Euhomy community!

FAQs

- How often should I clean my ice maker?**
Clean at least once a week to prevent scale buildup that can block the pump and cause malfunctions.
- Why are my ice cubes cloudy?**
Cloudy ice cubes often result from impure water. Use drinking water or distilled water for more transparent ice. Consider installing a water filter kit if the water quality is consistently poor.
- Can I put milk or juice in the water tank?**
No. Milk or juice can clog the pump and damage the machine.
- Why do my ice cubes melt quickly?**
The machine doesn't refrigerate ice. Keep the lid closed, or transfer ice to a fridge for storage.
- Why does my machine make noise when it is running?**
It is normal for the machine to emit a subtle sound during operation. Closing the lid can help to minimize noise levels. If you notice excessive noise from the machine, it is advisable to do a deep clean. This action may alleviate the noise issue. Contact the Euhomy Team if these steps don't resolve the issue.
- Why is water leaking from the machine?**
Ensure the drain cap is inserted into the machine. To assist you further, please contact the Euhomy Team with a video or photo of the issue.
- Why does the machine make crushed ice, not nugget ice?**
Try Resetting the machine. Unplug it for 2 hours, then plug it back in. Contact the Euhomy Team if these steps don't resolve the issue.
- Why is the Add Water light on while I have enough water in the water tank?**
Please try unplugging the machine for 2 hours and restart the machine to see if the light is still on. In addition, please check if there's any water in the secondary water tank and contact the Euhomy Team.

? Why do the ice cubes I made smell of plastic or dirty water?

The ice cubes this machine produces should be free of any taste or odor. If you detect a plastic smell, try the following deep clean steps:

- Unplug the machine for 2 hours to let the ice cubes in the ice maker melt;
- Drain the water from the machine;
- Add more than 600ml (approximately 2-1/2 cups or 0.6 liters) of ice maker cleaning solution to the water tank.
- Start the cleaning function until the cleaning is completed;
- Then, wait for 4 hours, drain the cleaning solution from the ice maker;
- Add clean water to the tank and start the cleaning function again.

Please refer to the product manual for more detailed information on:



usage



cleaning



maintenance



troubleshooting

support@euhomy.com

1-833-362-2655(US)

<https://euhomy.com>

EUHOMY

QUICK GUIDE

for IM002-N Nugget Ice Maker

IM002-NBL-USEH

IMPORTANT SAFETY INSTRUCTIONS

- Let the machine sit for **24 hours** on a stable, level surface before first use to allow the refrigerant settle. **Damage caused by skipping this step is not covered under warranty.**
- Keep the appliance and cord out of children's reach. Close supervision is necessary when used near children.
- Install on a stable surface according to the instructions.
- DO NOT** store items on top during use.
- DO NOT** use outdoors or expose to sunlight.

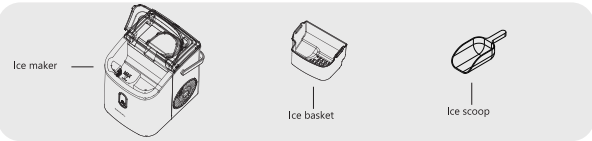
1. SET UP



SCAN HERE to watch the installation, usage, cleaning videos and more information.

Unpack

Remove packaging and check accessories.

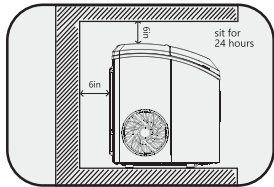


Settle Refrigerant

Place the machine on a level surface and let it sit for **24 hours** to allow the refrigerant to settle before proceeding with setup and use.

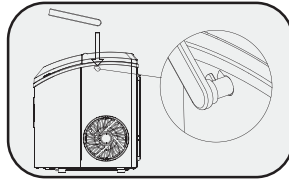
Position

Place on a level surface, away from heat, with **6 inches** clearance at the air outlet.



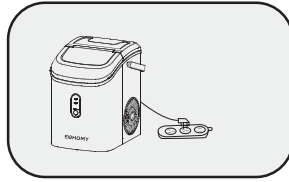
Handle Installation

Rotate the handle to the same angle as the mounting hole on the machine and attach it to the machine.



Plug Accessibility

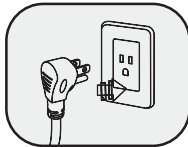
The power plug must be accessible directly. Position the appliance so that the plug is easily accessible.



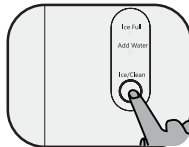
2. FIRST-TIME CLEANING BEFORE USE



• Take out the ice basket and fill the water tank with potable water - a maximum of 0.3 gallons (4.8 cups or 38.4 ounces).



• Replace the ice basket and plug in the power supply.



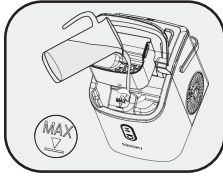
• Press the **ICE/CLEAN** button for 3 seconds. The Ring Indicator Light will flash white during the 15-minute cleaning procedure.

• Unplug and drain the water. Don't forget to reinsert the drain cap. Your nugget ice maker is ready to go!

3. ICE-MAKING PROCESS

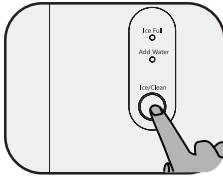
Start

Take out the ice basket and fill the water tank with potable water - 0.3 gallons maximum. Replace the ice basket. Plug in the power supply, and the ice maker will enter Standby Mode (red ring light).



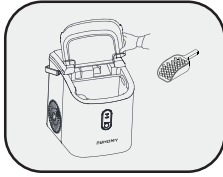
Making Ice

Press the **ICE/CLEAN** button to start the machine. The machine will begin making ice with the Ring Indicator Light turning white. Press the **ICE/CLEAN** button again to stop making ice.



Retrieve Ice

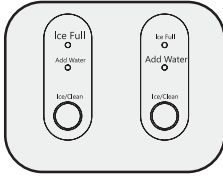
Open the lid, scoop the ice, and close the lid for the next cycle



Indicator On

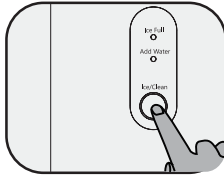
• **ADD WATER** Indicator On: Please add water to the water tank and restart the machine if the **ADD WATER** light is on. The machine will begin to make ice in 10 minutes.

• **ICE FULL** Indicator On: Remove some ice from the ice basket to allow space for new ice. The machine will automatically start a new cycle once there's room.

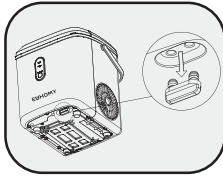


* Discard the first batch of ice for best performance.

4. SELF-CLEANING



• In standby mode, press and hold **ICE/CLEAN** for 3 seconds until the Ring Indicator Light flashes white.



• Drain water and repeat if necessary.

We suggest you clean your ice maker at least once a week with a Nickel-Safe ice maker cleaner solution.

Monthly Clean Guide

Don't forget to deep clean your ice maker monthly using ice maker cleaner and descaler. Let the cleaning solution stand in the unit for at least 12 hours.

* Check our User Manual for more maintenance ideas.