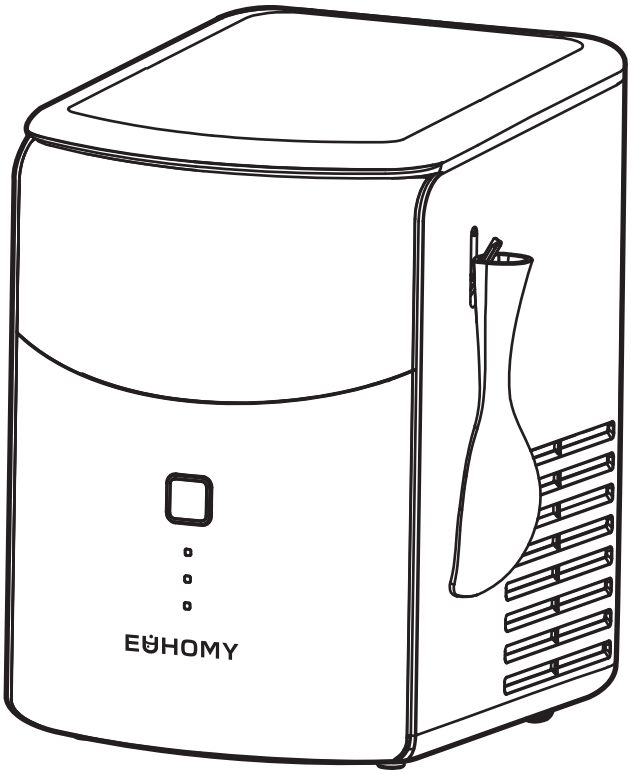
EUHOMY

PEARL L1 MAX
NUGGET ICE MAKER

User manual

IM039-NGR-USEH
IM039-NBG-USEH



support@euhomy.com
www.euhomy.com
1-833-362-2655(US)

Thank you

for purchasing the Euhomy ice maker

Installation video guide

Scan to watch the installation, usage, cleaning videos and more information



Record this information

Model number **IM039-N**

Serial number

Date of purchase

Store of purchase (Keep receipt)

Tip Check the back or side of the machine for the serial number on the nameplate.

Activate your warranty

Scan the QR code using a mobile device.

Contents

01 Important Safety Instructions

04 Key Components and Structure

05 Control Panel

06 How to Operate The Ice Maker

08 Cleaning and Maintenance

10 FAQs

12 Troubleshooting

13 Warranty Policy

IMPORTANT SAFETY INSTRUCTIONS

Read and review instructions to understand the operation and use of the product.

Indicates the presence of a hazard that can cause personal injury, death, or substantial property damage if the warning included with this symbol is ignored.

⚠ WARNINGS

Failure to follow these instructions could result in electric shock, fire or burn hazard, which could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

General Safety Instructions

1. **DO NOT** use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
2. **DO NOT** damage the refrigerant circuit.
3. **DO NOT** use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
4. **DO NOT** use outdoors.

Child Safety

5. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Electrical Safety and Power Connection

6. WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
7. WARNING: When positioning the appliance, ensure the supply cord is not trapped or damaged.
8. **Do not** operate this, or any other appliance with a damaged cord Connect to properly polarized outlets only. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the receptacle.

9. **Do not** run the power cord over carpeting or other heatinsulators. Do not cover the cord Keep cord away from traffic areas, and do not submerge in water.

10. We do not recommend the use of an extension cord, as it may overheat and become a risk of fire.

11. Unplug the ice maker before cleaning or making any repairs or servicing.

12. **Do not** use your ice-maker outdoors. Place the ice-maker away from direct sunlight and make sure that there is at least 6 inches of space between the back of your unit and wall. Keep a minimum distance of 6 inches on each side of your unit free.

13. WARNING: Fill with potable water only.

14. WARNING:This appliance must be earthed.

15. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Fire and Overheating Prevention

16. **DO NOT** place on or near a hot gas or electric burner, or in a heated oven.

17. **DO NOT** clean the appliance with flammable fluids as the fumes may create a fire hazard. The fumes may create a fire hazard or explosion.

18. **Do NOT** store explosive substances such as aerosol cans with a flammable propellant in this appliance.

Installation and Transport

19. WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

20. The ice maker shall not be installed in corridors or hallways of public buildings.

Maintenance and Cleaning

21. Do not clean your ice maker with flammable fluids. The fumes can create a fire hazard on explosion.

22. If the ice maker is brought in from outside in wintertime,give it a few hours to warm up to room temperature before plugging it in.

23. This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

⚠ Risk of Fire or Explosion-Flammable Refrigerant Used

CAUTION - Risk Of Fire Or Explosion. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Install or Service This Product. All Safety Precautions Must be Followed.

CAUTION - Risk Of Fire Or Explosion. Dispose Of Propert In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used.

CAUTION-Risk Of Fire Or Explosion Due To Puncture Of Refrigerant Tubing Follow Handling Instructions Carefully. Flammable Refrigerant Used.

SAVE THESE INSTRUCTIONS
HOUSEHOLD USE ONLY

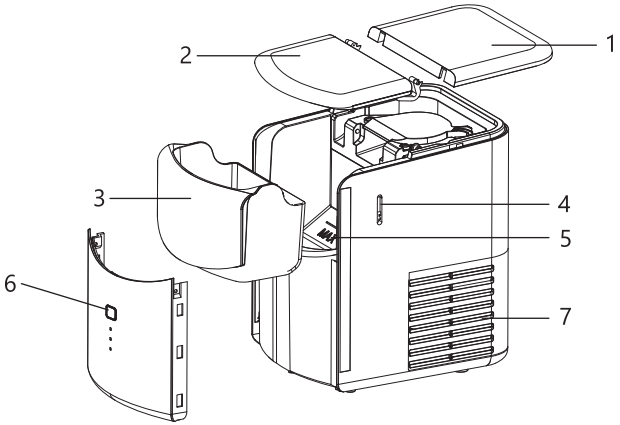
KEY COMPONENTS AND STRUCTURE

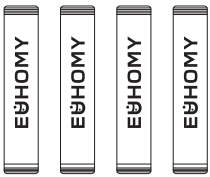
① **Top Cover**
② **Transparent View Window**
③ **Ice Basket**
④ **Ice Scoop Holder**
⑤ **Maximum Water Fill Line**
⑥ **Control Panel**
⑦ **Air Outlet**
⑧ **Drain Plug**

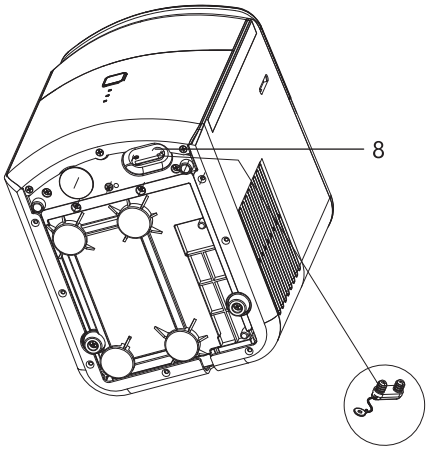
ACCESSORIES

Ice Scoop×1

Ice Maker Cleaner×4









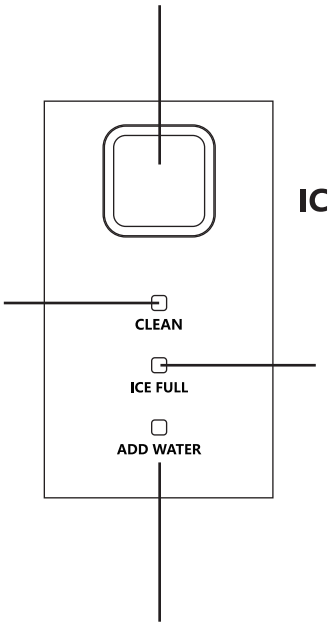
CONTROL PANEL

POWER Button

Short press the button to turn the ice maker on/off. When the machine is making ice, the ring of blue lights surrounding the button remains steadily lit.
Press and hold the button for 3 seconds and the ice maker will switch to self-cleaning mode.

CLEAN Indicator

When Self-Cleaning Mode is activated, the white cleaning indicator light turns on, and the cleaning cycle lasts for 15 minutes. Upon completion of the cleaning cycle, the indicator light automatically turns off, and the machine returns to standby mode.



ICE FULL Indicator

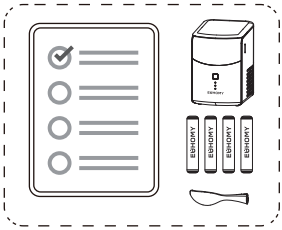
When the ice basket is full, the purple "ICE FULL" indicator light illuminates. After ice is removed, the indicator light automatically turns off, and ice production resumes.

ADD WATER Indicator

When the "ADD WATER" indicator lights up, add water, then press the POWER button to start the ice-making program.

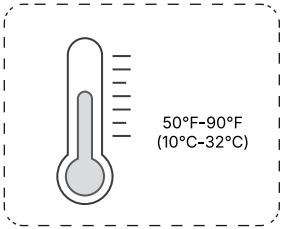
HOW TO OPERATE THE ICE MAKER

Set up the Ice Maker



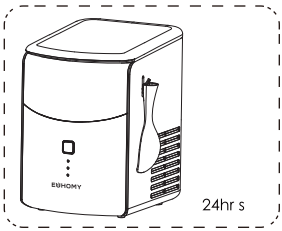
Unpack and Inspect

Check for accessories.
Missing parts? Contact us
(Email support@euhomy.com or call us at 1-833-362-2655).



Position the Ice Maker

Use in environmental temperature 50℉ ~ 90℉ (10℃ ~ 32℃).
Tips: Due to temperature variations and other factors, ice quality should become stable after the first basket of ice.

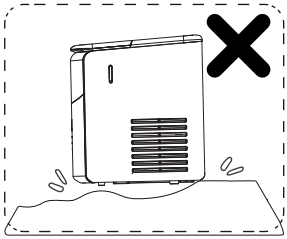


Allow the refrigerant to Settle

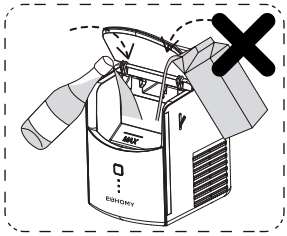
Stand upright for **24 hours.**

Before Operation

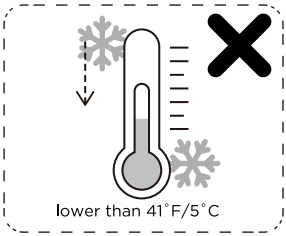
- **Power Connection:** Connect the ice maker to the power supply.
- What Not To Do:



1.Unstable base.



2.Other liquids
(Drinking water only).

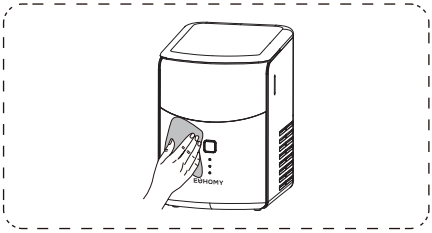


3.Use in high or low temps.

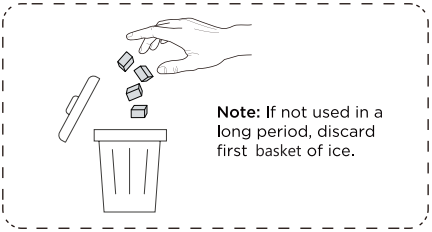
· **First-time Cleaning:**

1.Before first use, please thoroughly clean the ice maker using an ice maker cleaner.

Notice: Please refer to the following CLEANING AND MAINTENANCE Chapter for specific steps.



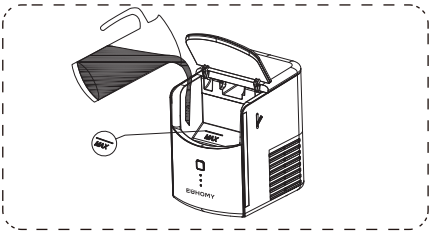
2.Discard first basket of ice.



Ice-making Process

a. Filling the Water Reservoir

Open viewing window and remove the basket. Pour water, do not exceed the "MAX" water mark. Press the Power button to run the ice-making program.
NOTE: Do not exceed the **MAX** line.

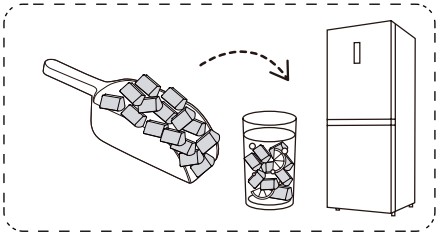


b. Ice-Making Process

· The ice basket is full and ready when the "ICE FULL" indicator lit up.
· When the "ADD WATER" indicator lights up, add water, then press the POWER button to start the ice-making program.

c. Removing and Storing Ice

· Take ice cubes out in time to avoid melting.



Note: Sanitation Precautions

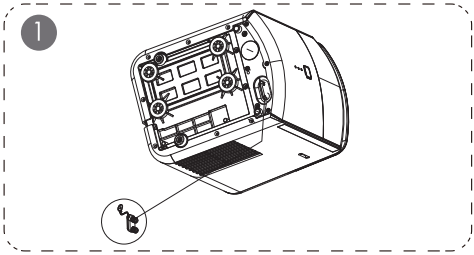
If the ice machine is not used for a day or more, drain all water and wipe out the reservoir with a dry, clean cloth.

CLEANING AND MAINTENANCE

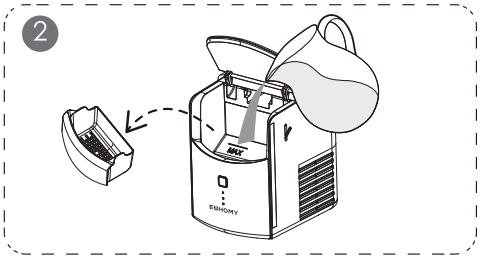
To keep your ice tasting fresh and your unit looking great, we recommend cleaning the unit once per week.
It is recommended to clean the machine with Cleaner every 1 to 3 months.

Self-cleaning

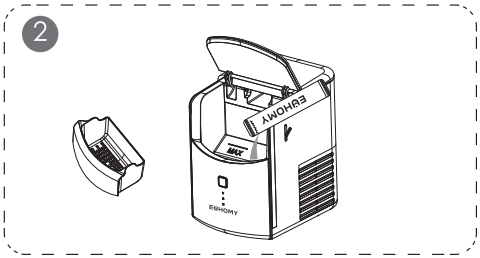
Step 1: Make sure the drain plug is securely in place before starting the cleaning cycle; otherwise, it won't function properly.



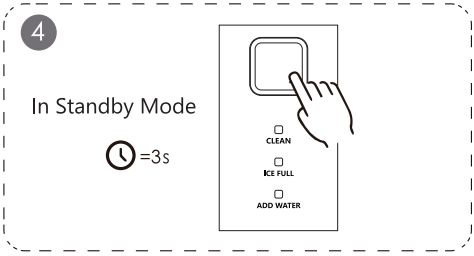
Step 2: Remove the ice basket and add water below MAX line.



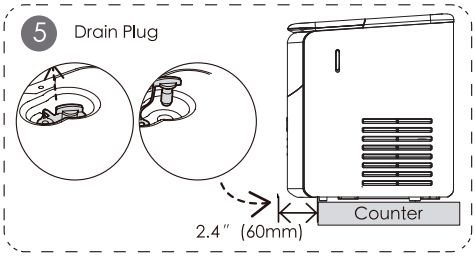
Step 3: Add a packet of ice maker cleaner into the water tank.
Note: DO NOT add the powder to the water tank before filling it with water, as undissolved particles may cause clogging in the water lines.



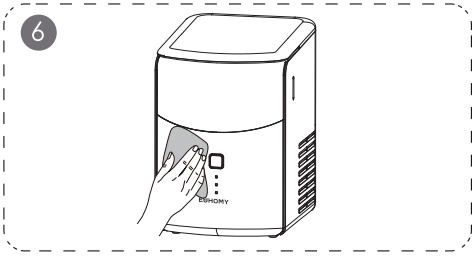
Step 4:Hold the POWER button for 3 secs to start self-cleaning (Complete flushing after 15 minutes).



Step 5: Drain the cleaning solution, refill with clean water, and run the self-cleaning cycle once more.



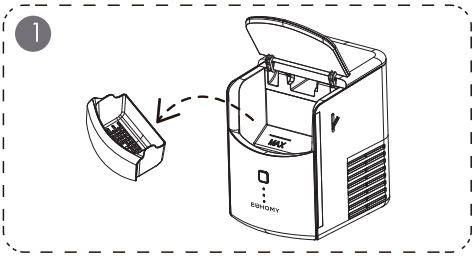
Step 6: Clean exterior with a cloth and mild dishwashing soap.



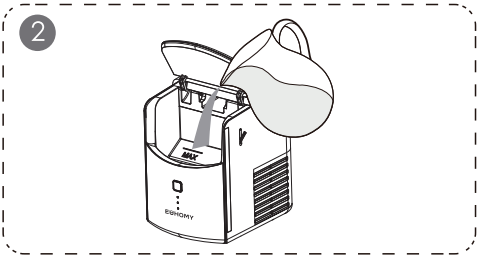
Manual Cleaning

Turn off the unit and disconnect it from the power outlet before cleaning.

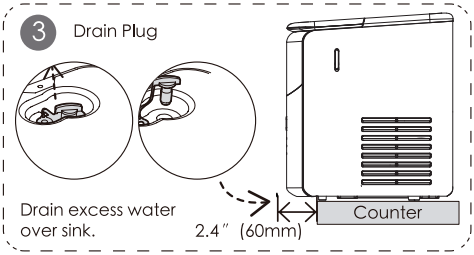
Step 1: Remove the ice basket.



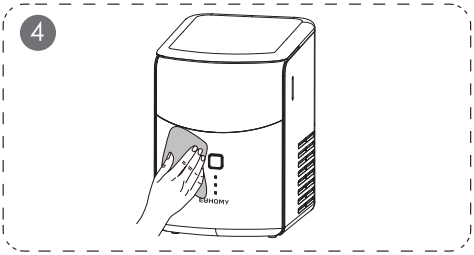
Step 2: Clean the interior with a soft cloth using warm water. Wipe the water filter, ice shovel to prevent dirt buildup.



Step 3: Drain the water reservoir completely.



Step 4: Clean exterior with cloth and mild dishwashing soap.



Long Term Storage

When not in use for an extended period:

- Drain the water tank.
- Dry the interior thoroughly.
- Leave the lid open to air dry.
- Store in a dry, well-ventilated place.

Note: Storing the unit before it is fully dry may cause an odor or mold growth.

CORRECT DISPOSAL OF THIS PRODUCT

	When the unit is taken out of service, its disposal and the handling of its materials must comply with national regulations.

FAQs

1. How often should I clean my ice maker?

To ensure optimal performance, clean your ice maker at least once a week, depending on usage. Regular cleaning prevents scale buildup, which can block the pump and cause the machine to malfunction.

2. How do I clean the ice maker?

Clean the machine with a mixture of lemon water or mild vinegar. After cleaning, drain the machine right away and rinse it well with clean water. To keep the water fresh and prevent mineral buildup, empty the reservoir at least once every three days.

3. Why are my ice cubes cloudy?

Cloudy ice cubes often result from impure water. Use drinking water or distilled water for clearer ice. If the water quality is consistently poor, consider installing a water filter kit.

4. Can I put milk or juice in the reservoir?

No, we strongly advise against this. High concentrations of milk or juice can clog the pump and shorten its lifespan. Additionally, milk proteins may calcify and react with the machine's internal PU water pipe, potentially causing damage.

5. Why do my ice cubes melt quickly?

The ice maker does not have a refrigeration function. High ambient temperatures, especially in summer, can accelerate melting.

- Close the lid to maintain the internal temperature.
- Place a fan near the machine to disperse heat.
- For long-term storage, transfer ice cubes to a refrigerator.

6. Why are the ice cubes sticking together?

This may be caused by low room or water temperature, which prevents the ice cubes from separating properly. Try adding some water to raise the reservoir temperature. If the problem persists, the evaporator may be slightly deformed—gently push the ice cubes to help them reset.

7. Why do the ice cubes smell like plastic?

Ice cubes themselves should be odorless. If you notice a plastic smell, clean the interior of the machine with lemon water, run several ice-making cycles and discard the ice produced, then rinse the machine thoroughly with distilled water.

8. Why is the machine noisy during operation?

Slight noise is normal during operation. Closing the lid can help reduce the sound. If the water pump produces unusual noise, turn off the machine, clean the reservoir filter, and restart it to see if the issue is resolved.

9. Why is the machine leaking?

It may be that the internal water pipes fell off during transportation. You can remove the back cover of the machine and reconnect the water pipes. If you are not sure how to operate, please contact the Euhomy team and we will provide a professional guidance video.

10. Why is there water flowing but not making ice?

If the ambient temperature and refrigeration pipe are OK, then the refrigerant in the machine has leaked.Please send us a video or picture, and the Euhomy team will help you.

11. Why the ice making is not big?

When the ambient temperature or the initial water temperature is too high or the machine's evaporator column deformation will lead to the production of ice is not large enough.It is recommended to continue to wait for the machine to make a few more rounds of ice,or add the water temperature of the reservoir is not too high, and then the deformed evaporator column will be manually pulled down to restore its original state.

For further support, feel free to reach out to the Euhomy support team!



1-833-362-2655(US)



support@euhomy.com



www.euhomy.com

TROUBLESHOOTING

Problem	Possible Cause(s)	Solution
The indicator light is showing orange	Lack of water.	Refill and restart the ice maker.
The indicator light is showing purple	There is too much ice.	Remove any ice cubes.
	Ice outlet is blocked.	Check the ice outlet and remove all obstructions.
Ice-making is too slow	Air outlet is blocked.	Air outlet must be more than 15 cm (6 inches) away from other objects or walls.
	Water temperature in the reservoir is too high.	Water temperature must be between 7°C (44.6°F) and 32°C (89.6°F).
	Refrigeration system has malfunctioned.	Please contact support@euhomy.com.
Water leakage	Drain plug is not in place.	Put the drain plug in place.
	Pipe joint in the appliance is loose.	Please contact support@euhomy.com.
	The seal is worn out and needs replacement.	

SPECIFICATIONS

Euhomy Pearl L1 Max Nugget Ice Maker	
SKU	IM039-NGR-USEH / IM039-NBG-USEH
Model	IM039-N
Ice Type	Nugget
Refrigerant	R600a 17 g
Voltage/Frequency	115V~/ 60Hz
Product Dimensions	11.14 × 8.50 × 12.28 in
Net Weight	17.75 lbs

WARRANTY POLICY

Euhomy is dedicated to delivering top-notch products and outstanding customer service. We back our products 100% and are here to support you every step of the way.

To activate your warranty, please visit **www.euhomy.com**
To request customer service, feel free to contact us anytime!

For further support, feel free to reach out to the Euhomy support team!



1-833-362-2655(US)



support@euhomy.com



www.euhomy.com

Business Time: Mon to Fri, 9 AM- 6 PM (ET)

Euhomy 1-Year Limited Warranty

The One-Year (1) Limited Warranty is valid for purchases from this website or official Euhomy purchase channels such as Amazon, TikTok, and Walmart. It covers the original owner and product only, and it isn't transferable. For purchases made through unauthorized resellers, we recommend you contact them directly. Euhomy guarantees the unit is free of material and workmanship defects for one year from the purchase date, as long as it's used under normal household conditions and maintained per the User Manual. This is subject to certain conditions and exclusions as follows:

What is covered?

If the original unit or non-wearable parts are found defective, as determined by Euhomy, we will arrange repair or replace it within one year from the purchase date. If you receive a replacement unit, the warranty lasts for the remainder of the original warranty.

What is not covered?

(a) Normal wear and tear on the unit or parts, as well as any parts lost or damaged due to human factors after delivery; replacement parts are available for purchase. Feel free to contact us using the methods provided below.

(b) Damage from misuse, mishandling, accidents, or not following the operating instruc tions.

(c) Damage caused by exposure to liquids other than water or foreign substances.

(d) Repairs or modifications not performed by Euhomy.

(e) Use in commercial settings or non-household environments (except for commercial models).

How to get service?

If your appliance isn't working properly or if you need any assistance, we offer several ways for you to get in touch with us.

You can reach us by calling **1-833-362-2655** or emailing **support@euhomy.com** directly. For specific product categories, we also offer potential upgrades to enhance your warranty to our VIP service.Our phone lines are open from **Mon to Fri, 9 AM - 6 PM (ET)**, and we normally respond to emails and forms within **24 business hours**. To help us assist you better, we recommend that you register your product online at **1-833-362-2655** and have the appliance with you when you call us. If you reach out via email, sometimes our emails might end up in your spam folder, so please check there to make sure you don’t miss our response. The proof of purchase will be needed when you request a warranty service.
In addition to our one-year warranty, we offer lifetime technical support. After the warranty expires, you can arrange for service at an additional cost.

Feel free to contact us anytime with any issues.

EUHOMY

@euhomyofficial

SCAN HERE to share tips, get support, and connect with fellow enthusiasts!

support@euhomy.com www.euhomy.com 1-833-362-2655(US)